

PORT OF SANTANDER QUALITY AND ENVIRONMENT POLICY

THE PORT AUTHORITY OF SANTANDER should provide its clients with port and logistic services in a sustainable way with a high level of quality and enviromental commitment:

- Operate within the framework of pertinent legislation and meet any other requirements arising from interested parties or voluntary agreements.
- Prevent, monitor and minimise pollution through the implementation of any viable and appropriate organisational or techical mesasures which might be applicable.
- Meet the requirements and expectations of the port's stakeholders to ensure the sustainability of port and logistics services.
- Take into account the context of the specific port organization in the development of its strategic goals.
- Undertake a management focused on updating procedures as well as their risks and opportunities.
- Allocate whatever human, technological and financial resources may be necessary to achieve quality and environmental targets.
- Promote awareness of environmental and quality matters amongst Port Authority staff members.
- Maintain channels of communication with the Port Community, Public Administration, social and financial agencies, as well as the general public regarding port activity and quality and environmental matters.
- Integrate environmental aspects into planning, management and conservation of port property, promoting the environmental improvement of the Port Service Area.

The Port Authority has implemented a regularly checked and documented Management System in order to monitor and evaluate its procedures, establish and review its targets and goals, as part of its Quality and Environmental Policy in the field of the management of the commercial port services and the administration of the state-owned property.

Both employees of the Port Authority as well as companies operating within the Port Service Area are urged to support this Policy, which is available for inspection by individuals and companies alike.

This policy provides the framework of the organization's strategy

Approved by the Chairman of the Port of Santander, March 2019